

March 18, 2016
Announcement 1095

Attention Provider Type 39: Issue Regarding Claims for HCPCS Code S5102 Has Been Resolved

Provider type 39 (Adult Day Health Care) providers are advised that a system issue that caused claims for HCPCS code S5102 (Day Care Services, adult, per diem) to deny incorrectly with edit code 0210 (No pricing on file) has been resolved. The affected claims are being automatically reprocessed. The results of the reprocessed claims will appear on remittance advices dated April 1, 2016.

If the claim denials create a financial hardship, PT 39 providers may request advance payments by sending an email to Hewlett Packard Enterprise at NevadaProviderTraining@hpe.com. Enter "Advance Payment Request/Financial Hardship" in the subject line and include in the email: the amount of the advance requested; the reason for the request; the provider's National Provider Identifier (NPI) under the PT 39 designation; and the provider's name, address and telephone number. Please allow several business days for the request to be processed.